



Settle. Seoul

SAFETY · INDIVIDUAL ARTICLE PDF

The numbers worth saving.

A simple response plan is easier to use under stress. Save your Korean address, a trusted contact and the right help route before you need them.

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Contents

1. Location first. Then the problem.
2. Separate emergencies from everyday questions

Links in this PDF open the official source or the online guide. Opening hours, prices, programmes and access rules change — confirm with the responsible operator before you travel.

THE ESSENTIALS

- 112 for police; 119 for ambulance, fire or rescue.
- Give your location before explaining the problem.
- Keep your address and a trusted contact available offline.

Adapted from the Settle Seoul 2027 digital edition, pages 6, 7, 8.

Official routes: Seoul Safety Nuri · Korea Meteorological Administration · AirKorea · 120 Dasan · Danuri.

EMERGENCY HELP

Location first. Then the problem.

In immediate danger, use emergency services rather than a routine information line.

1. **Give the location** — Read the Korean address, building name or nearby landmark. Say which floor or entrance responders should use.
2. **Explain the immediate problem** — Say what happened, whether anyone is injured and whether danger is still present.
3. **Ask for English support** — Stay on the line and follow the operator's instructions. Ask someone nearby to help explain the location if needed.

KEEP THESE CLOSE

Separate emergencies from everyday questions

Language support and opening hours vary. Confirm arrangements when using a routine helpline.

Police and rescue

- 112: police, crime and immediate danger.
- 119: medical emergencies, fire and rescue.

Immigration and city services

- 1345: status, registration, applications and reporting.
- 02-120: Seoul city information. Press 9 for the language menu; the PDF lists foreign-language support on weekdays, 09:00–18:00 excluding holidays.

Travel and family support

- 1330: tourism information and interpretation, not an emergency substitute.
- 1577-1366: Danuri support for multicultural families and migrant women.

Before an outdoor day

- Seoul Safety Nuri: local warnings and shelter information.
- Korea Meteorological Administration: destination weather and severe-weather forecasts.
- AirKorea: air quality at the location you plan to visit.

A small backup plan

Carry a charged phone, a payment backup and your Korean address. Respect closure signs and official instructions.

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